

Project Controls Expo – 14th November 2018 Emirates Arsenal Stadium, London

HOW RISKY IS YOUR PROJECT? [and what are you doing about it?]



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Two key questions

1. How risky is your project?

2. What are you doing about it?



How to answer these questions?

- Two levels of question & answer:
 - 1. Project Manager:

Q: What are the risks in my project?

A: Individual risks (see Risk Register & risk reports)

2. Project sponsor/project owner/customer:

Q: What is the riskiness of this project?

A: Overall project risk (????)

What is "individual risk"?

- Practice Standard for Project Risk Management (2009), PMBoK® Guide (2017)
 - an uncertain event or condition that, if it occurs, has a positive or negative effect on a project's objectives.
- **apm** PRAM Guide (2004), BoK6 (2012)
 - an uncertain event or set of circumstances that, should it occur, will have an effect on achievement of one or more of the project's objectives.

What is "overall project risk"?

- Practice Standard for Project Risk Management (2009), PMBoK® Guide (2017)
 - Overall project risk represents the effect of uncertainty on the project as a whole. It is more than the sum of individual risks on a project.
- apm PRAM Guide (2004), BoK6 (2012)
 - Overall risk is the exposure of stakeholders to the consequences of variation in outcome, arising from an accumulation of individual risks together with other sources of uncertainty.

Two levels of risk & risk management

Individual risks

... specific events or conditions that might affect project objectives ... positively or negatively ... **Day-to-day project risk management** focuses on individual risks in order to enhance the prospects of a successful project outcome.

Overall project risk

... applies to the whole project ... includes all sources of project uncertainty ... important component of **strategic decision-making**, **program & portfolio management**, and **project governance**.

Implications

- Is this in scope for project managers?
 - PM is responsible for identifying, analysing & managing specific uncertainties within the project (individual risks)
 - PM is accountable to Project Sponsor for overall risk exposure of the project (overall project risk)
- Yes, but how?

Current practice

- Most projects only concentrate on managing individual risks via risk process = explicit RM
- Some assessment of overall project risk during project initiation via scoping decisions = implicit RM

Implicit and Explicit risk management

IMPLICIT RISK MANAGEMENT

Via decisions about ... STRUCTURE

SCOPE

CONTENT

CONTEXT

... of the project

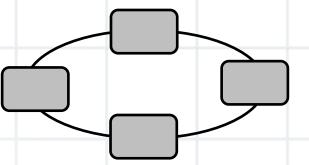
Addresses

OVERALL PROJECT RISK

DURING PROJECT INITIATION



Via project risk mgt process



Addresses

INDIVIDUAL RISKS

DURING PROJECT EXECUTION

Managing overall project risk during project execution

- Identifying sources of overall project risk
- Quantifying overall project risk
- Responding to overall project risk
- Reporting & monitoring overall project risk

Identifying sources

- Need whole-project perspective
- "Overall project risk" is one thing, but has many sources, from project context
- Various frameworks exist to find sources:

PESTLE PESTLIED STEEPLE
InSPECT SPECTRUM
TECOP VUCA

 Use as prompt list, structure for brainstorm, input to SWOT Analysis, agenda for risk interviews, topics for Delphi groups...

Qualitative assessment

- Overall project risk has two dimensions (as for individual risks):
 - Uncertainty = probability of project success (or failure)
 - Effect = range of potential variation on overall project objectives (+ve and/or –ve)
- Only one value for each dimension at any point in time
- Use of standard P-I Matrix of limited use (could monitor trends over time)

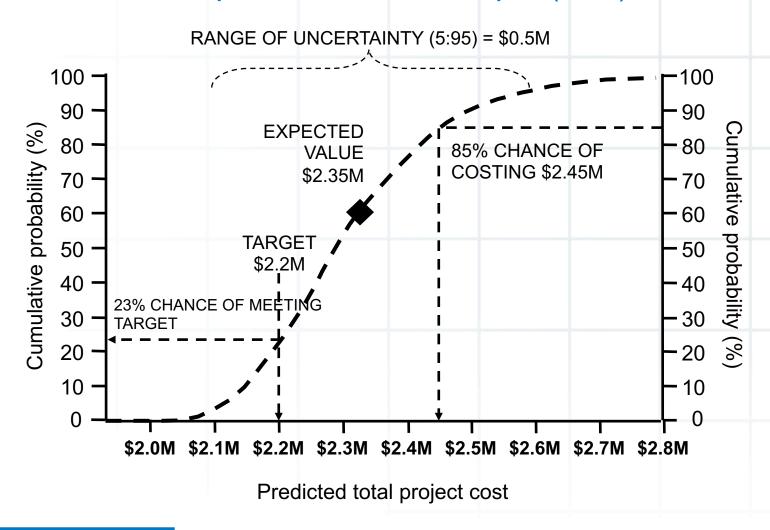
Quantifying overall project risk

"Effect of uncertainty on the project as a whole" "Exposure of stakeholders to variation in outcome"

- Key questions with quantitative answers:
 - How likely is this project to succeed (or fail)?
 - What is potential range of variation in outcome?
- Standard Monte Carlo simulation answers these

Quantifying overall project risk

An example Monte Carlo output (cost)



Quantifying overall project risk

An example Monte Carlo output (cost)

- "How risky is this project?"
- Quantitative answers:
 - How likely is this project to succeed?
 - Probability of meeting \$2.2M target = 23%
 - Expected value = \$2.35M (+7%)
 - What is potential range of variation in outcome?
 - Total potential range = \$0.5M (= 22% of project value)
 - Realistic best case (5th percentile) = \$2.1M (-4%)
 - Realistic worst case (95th percentile) = \$2.6M (+18%)

"What are you going to do about it?!"

- Project sponsor makes appropriate risk-based decisions on future of project
- Response options similar to individual risks:

Avoid (-): de-scope high-risk elements or cancel project

Exploit (+): increase scope to create additional value

Transfer (–) / Share (+): Involve third-parties via JV, SPV, merger, subcontract or sell project

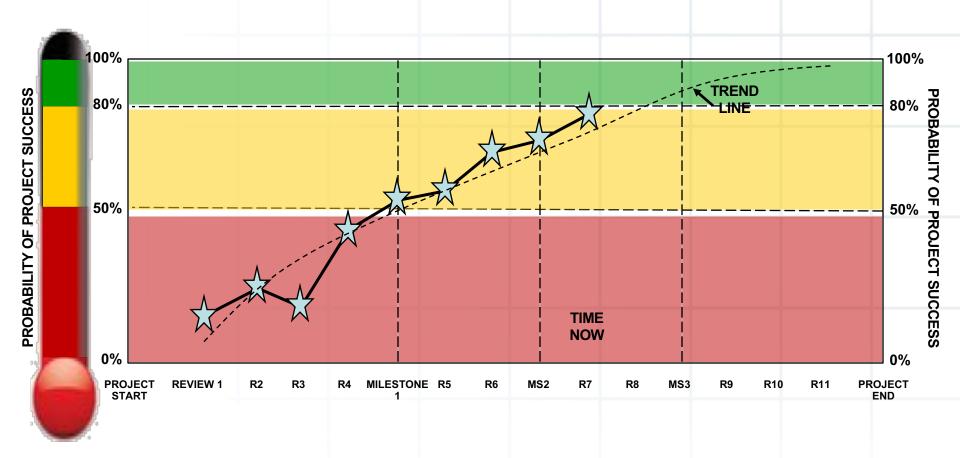
Reduce (–) / Enhance (+): increase probability of success, reduce potential variation & shift spread to upside

Accept (-/+): ensure adequate contingency, monitor risk level

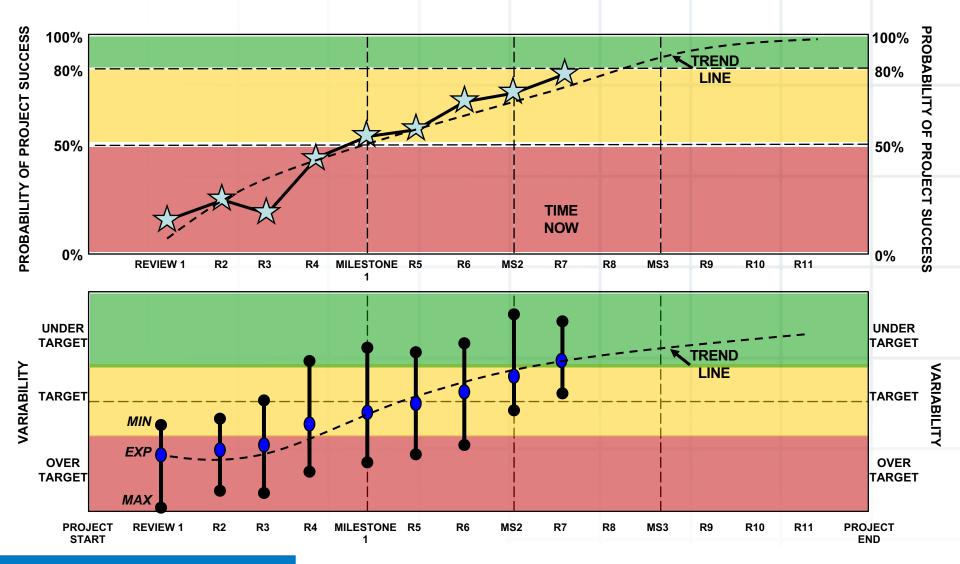
Reporting overall project risk

- Update at key milestones, tell stakeholders:
 - Current level of overall project risk
 - Major causes of overall project risk
 - Key responses underway or planned
 - Trend in overall project risk since project started
 - Predicted level of overall project risk at next reporting point
- Monitor changes and trends
 - No common practice formats
 - Suggested dashboard components

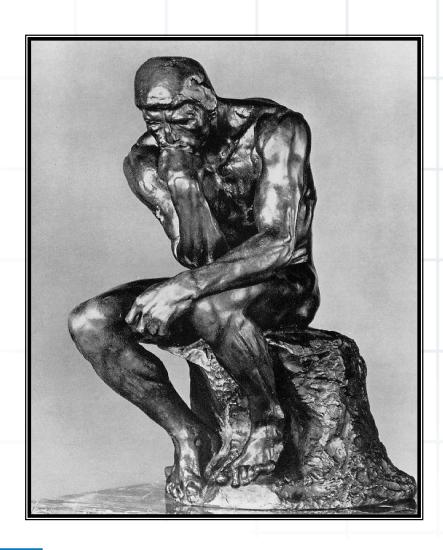
Overall Project Risk Barometer



Overall Project Risk Barometer + variability



Final thoughts



Next steps for practitioners & profession



- Both need to be managed proactively
- Best-practice needs to evolve to cover both
- PM standards must provide guidance for both

We must deal equally with the risks in the project and the riskiness of the project

Final questions

- How risky is your project?!
- What are you doing about it?
- Do you include overall project risk in your thinking & practice?
 - If not, why not?
 - Would it be possible?
 - What changes are required?

Thank you Any questions?



For further information...

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